

## LastPass Sub-Processors

Last Updated April 2025

### LastPass Services Data Hosting Locations

Data Type	Entity Name	Hosting Type	Hosting Location
Vault/Customer Content	Amazon Web Services via US-East-1 (Virginia) and US-East-2 (Ohio)	Cloud hosting Provider (US only)	United States (Default)
Unified Admin Console	Amazon Web Services via US-East-1 (Virginia)	Cloud hosting Provider (US only)	United States (Default)
Identity Users	Microsoft Azure US-East (Virginia) and US-West (California)	Cloud hosting provider	United States (Default)
Vault/Customer Content	Amazon Web Services via EU-West-1 (Ireland) and EU-Central-1 (Germany) EU-West-2 (United Kingdom)	Cloud hosting provider	Europe
Vault/Customer Content	Amazon Web Services via AP-South-1 (India), AP-Southeast-1 (Singapore) and AP-Southeast-2 (Australia)	Cloud hosting provider	APAC
Vault/Customer Content	Amazon Web Services via CA-Central-1	Cloud hosting provider	Canada

### LastPass Services Third Party Sub-Processors

These Sub-processors are used to help deliver LastPass Services.

Entity Name	Service Type	Hosting Location
Akamai Technologies, Inc.	Global Traffic Management (GTM) and DDoS protection services Note: No Customer Content/Vault Data is stored by Akamai	Worldwide* *Akamai will connect users to the nearest edge server based on their IP location
Amplitude Inc.	Product Performance Analytics	United States

CyberSource Corporation	Export compliance and Fraud Prevention System	United States
DataBricks, Inc.	Cloud Data Platform	United States
DataDog, Inc.	Observability platform used for cloud application monitoring, logging, and analytics	United States
PasswordPing, Ltd. (Enzoic)	User credential security web-monitoring (known as dark-web-monitoring)	United States, Ireland, Japan
Pendo.io, Inc.	In-product messaging, user experience guide, and onboarding platform	United States, United Kingdom, Israel
Segment.io, Inc.	Data Governance Control Platform	United States
Twilio, Inc. (SendGrid)	Product-related email and text (SMS) notification service (when enrolled in SMS account recovery)	United States

## Customer Engagement and Administrative Sub-Processors

The following third-party Sub-processors may be used by LastPass when performing certain Customer-initiated support, business administration, and operations tasks associated with providing the LastPass Services.

Entity Name	Service Type	Hosting Location
Atlassian Pty Ltd (Jira)	Ticketing Platform	United States
Avtex Solutions, LLC (Genesys Cloud)	Call Center System	United States
Drift.com, Inc.	Customer Chat and Support Service	United States
Gainsight, Inc.	Customer Success and Experience Management	United States
Gong.io Ltd.	Sales Call Recording and Training	United States
Google, Inc.	Business and Crash Analytics	United States
Marketo, Inc.	Customer Engagement Management and Automation	United States
Oracle Corporation (NetSuite)	Billing and Accounting	United States
Salesforce, Inc.	CRM	United States

Skilljar Inc.	Customer Training Platform	United States
Slack, Inc.	Customer Support and Communication	United States
Stripe, Inc.	Payment Processing	United States
SurveyMonkey, Inc.	User feedback	United States
TPUSA, Inc. (Teleperformance)	Omni Channel Customer Support	Guatemala, Philippines, United States
YayPay Inc.	Accounts Receivable Customer Relationship Management System	United States

## LastPass Affiliates

In addition to the Sub-processors identified above, LastPass may utilize Affiliates, as defined within the DPA, to provide and operate the LastPass Services.

## Data Processing Addendum

LastPass offers a comprehensive global Data Processing Addendum (“DPA”), which is designed to meet the requirements of applicable data privacy laws and regulations. Please visit <https://www.lastpass.com/legal-center/data-processing-addendum> to learn more.

## Technical and Organizational Measures

LastPass’ security and privacy practices are outlined in its Trust and Privacy Center at <https://www.lastpass.com/trust-center/privacy>, as well as in Technical and Organizational Measures (“TOMs”) can be found at <https://www.lastpass.com/trust-center/resources>.

More information on LastPass’ privacy program may be found at <https://www.lastpass.com/trust-center/privacy>.

This document is subject to change at any time. You may subscribe to receive e-mail notifications of new Sub-processors here: <http://www.lastpass.com/trust-center/resources>.